

KENORA-RAINY RIVER DISTRICTS

# Child & Family

SERVICES



# ANNUAL REPORT

2021/2022

**Kenora-Rainy River Districts Child and Family Services**

**ANNUAL GENERAL MEETING**

**23 June 2022**

**A G E N D A**

- 1. Opening/Welcome by Syrena Lalonde, Board President**
- 2. Minutes of the June 17, 2021, Kenora-Rainy River Annual Meeting**
- 3. Message from the Board President and Executive Director**
- 4. Greetings from OACAS**
- 5. Auditor's Report**  
**Jennifer Pyzer, - BDO Dunwoody, Chartered Accountant**
- 6. Adjournment**

*Kenora-Rainy River Districts  
Child and Family Services*

**VISION:**

*Children and families reaching their full potential*

**MISSION:**

*We are dedicated to ensuring the safety and well-being of every child*

**VALUES:**

*Positive Attitude, Relationships, Integrity, Diversity, and Excellence*



## **KENORA-RAINY RIVER DISTRICTS CHILD AND FAMILY SERVICES**

### **Minutes of the Annual Meeting** **Held June 17, 2021**

The Annual Meeting of the Kenora-Rainy River Child and Family Services was held on June 17, 2021, commencing at 5:01 p.m. via BlueJeans. The meeting was chaired by the President of the Board of Directors, Syrena Lalonde and a quorum of the general membership was present. The Board President welcomed those present and thanked them for attending the annual meeting.

The Mission, Vision and Values Statements were read aloud by Bob McGreevy.

**MOTION # 20210617 - 1** Moved by Josie Groen and seconded by Kathy McConnachie that the Minutes of the June 25, 2020, Kenora-Rainy River Districts Child and Family Services Annual General Meeting be approved. Motion Carried.

#### **President's Report:**

**MOTION # 20210617 - 2** Moved by Marlis Bruyere and seconded by John Baker that the President's Report for June 2021 be approved. Motion Carried.

#### **Executive Director's Report:**

**MOTION # 20210617 - 3** Moved by Kathy McConnachie and seconded by Diane Clifford that the Executive Director's Report for June 2021 be approved. Motion Carried.

A letter from OACAS Board President and Executive Director, congratulating the Agency on the Annual General Meeting, was presented to the Membership by Syrena Lalonde.

Jennifer Pyzer, BDO Dunwoody Chartered Accounted provided the membership with a comprehensive summary of the Auditor's report for the fiscal year April 1, 2020 to March 31, 2021. The Membership appreciated the detailed report. The amount of work that is required to prepare this report for BDO is phenomenal in particular due to COVID.

**MOTION # 20210617 - 4** Moved by Marlis Bruyere and seconded by Kathy McConnachie that the 2020/2021 Audited Financial Statements be approved. Motion Carried

**MOTION # 20210617 - 5** Moved by Kathy McConnachie and seconded by Josie Groen that the services of BDO Canada Chartered Accountants be retained for auditing purposes for the fiscal year April 1, 2021 to March 31, 2022. Motion Carried

#### **Amended Bylaw:**

**MOTION # 20210617 - 6** Moved by Diane Clifford and seconded by Marlis Bruyere that the Society members of the Kenora-Rainy River Districts Child and Family Services confirms the adoption of the Amended Bylaws. Motion Carried.

**Nomination Report:**

**MOTION # 20210617 - 7** Moved by Ahnika Bruetsch and seconded by Diane Clifford that the Nominating Committee Report for June 17, 2021 be approved as presented. Motion Carried.

Having no further business to consider, the President adjourned the meeting at 5:25 p.m.

\_\_\_\_\_  
Syrena Lalonde, President

\_\_\_\_\_  
Mary Ann Reimer, Secretary

\_\_\_\_\_  
Date

**President's Report  
To the Members of the  
Kenora-Rainy River Districts Child and Family Services  
June 2022**

The ongoing pressures of the pandemic made for another challenging year. Despite the barriers, the management team and front-line staff worked tirelessly to ensure the ongoing safety and protection of our children.

Numerous targets were met that are cause for celebration. The Developmental Services team were able to facilitate several parenting groups, as well as continue the Adopt-An-Angel campaign, with 150 angels benefiting. They were also able to provide mental health services remotely, ensuring minimal disruption in supporting the increase in client needs.

The agency has experienced an increase in vacancies in a variety of roles. We commend the HR department in their initiatives to think outside the box to recruit candidates to the North. We also want to acknowledge the staff who have endured an increase in their workload to compensate for the vacancies. Staff have gone above and beyond to provide high quality services. The teamwork demonstrated at this difficult time is admirable. It has been reassuring knowing that we could count on the staff despite what was facing us.

Thanks to the relentless efforts of Bill Leonard, Jason Siwak and their teams, we were successful in getting the insurance companies to defend the historical lawsuits that involved the Kenora Children's Aid Society, recouping the defense and settlement costs. Fortunately, many of the lawsuits are coming to a close. With a goal in mind, Vince Kastrukoff and Jason Siwak artfully facilitated an agreement with our partner agencies, ensuring the Valley Drive group home to continue operation. With defense being provided by the insurance companies, and the user agreements for the group home being reached, we were able to see a stabilization in the budget.

The Board wishes to recognize Bill Leonard on his 20 years of service and Mary Ann Reimer on her 25 years of service. We would also like to congratulate Vince Kastrukoff on his upcoming retirement. We appreciate your dedication to the Board and acknowledge your valuable contributions over the years. I would also like to thank our Board of Directors. Your ongoing commitment to our Board is greatly valued.

We acknowledge that a great deal of transition will be occurring over the next few years. The Board has begun the process to hire a replacement for the Executive Director, Bill Leonard. A transition plan has been designed to ensure that the Vision, Mission and Values of KRRCFCS maintains despite the change in leadership.

We have come through another year filled with both challenges and victories. We believe the success of our agency is built on the efforts of our employees. On behalf of the KRRCFCS Board of Directors, I would like to thank everyone for all their efforts throughout the year. We offer our best wishes to you and your families as we all look forward to another successful year.

Respectfully,



Syrena Lalonde, KRRCFCS Board President

## **Report to the General Membership Kenora-Rainy River Child and Family Services June 23, 2022**

The fiscal year 2021-2022 started under a dire pall. The Covid pandemic continued its choking grip of course and there was again another 2% reduction in our child welfare budget that would require redress. As well we were facing considerable staffing shortages as a result of sickness in the ranks in addition to our difficulties in recruiting new staff to cover vacancies.

There were two additional matters that posed what could be existential threats if not remedied. The first being the large number of historical lawsuits that we were defending given that the insurers were dodging their responsibilities to cover our claims. The second was the cost of providing our group home services to other CAS agencies at what amounted to a significant subsidization to them and increasingly significant costs to us.

The Board spent a great deal of time in generative discussion on the above matters during their retreat last Fall.

Subsequently, the senior management team was able to make and operationalize some critical decisions that substantially resolved the issues regarding the group home and historical lawsuits. As the Covid pandemic lifted so too did the apparent constraints on our hiring ability and we are now welcoming new staff across the districts.

As we enter the second quarter of the 2022-2023 fiscal year, we are confident that as services return to normal our fiscal position will be strong. We still have a considerable amount of money available to us in the Balanced Budget Fund and we are also anticipating another large reimbursement from Intact Insurance to recompense us for the funds we expended in defending a claim, when it is now clear they should have been defending it all along.

My apprehension is that 2022-2023 will be my last full fiscal year as Executive Director. The fiscal safeguards we have this year will not be available to us in future fiscal years so it will be incumbent upon me to ensure that we have sufficient plans in place that will allow my successor to step in without undue hardship.

It has now been a year since we drafted our 2021 Service Plan and based upon the outcomes, I would recommend that we reconvene a committee including staff and Board members to review and possibly update the document this year. I am attaching the outcomes of our Service Plan to this document but to summarize we made eight commitments to our communities:

- To reduce the number of children in care;
- To reduce the number of children placed outside our districts;
- To reduce the number of Indigenous children in care;
- To reduce the number of families before the court;
- Enhance the development of children receiving services from our agency;
- Reduce the wait lists for Clinical Services;

- Meet or exceed the provincial benchmarks on the Annual Service Performance Indicators and;
- Achieve a minimum compliance rate of 80% on the Ministry's Quality Improvement Plan.

Over the past year the number of children in care have remained stable in the low to mid sixties while the number of Indigenous children in our care has also remained stable at twelve. The number of children placed outside of the districts is at an all time low of (9) nine. Interestingly, the number of families before the court is also at an all time low at ten out of seventy-six files that we have presently open.

I went back a few years and it appears that since the agency introduced our new Service Framework in 2017-2018, there appears to be a lower correlation of more intrusive practices that were previously employed. I am not suggesting any causation here, but it is a pleasant trend for which our staff are to be commended. A side note that would lend further weight to this, is that since 2017-2018 the number of complaints against the agency or through the Family Services Review Board have practically been reduced to zero (attached).

Over the past two years, the children in our districts have had to face tremendous challenges that threatened, and continues to threaten, their social, mental and personal well being. Anxiety and depression are rampant amongst children within the province.

Our clinical teams have rose to the challenge, but to be blunt, the provincial government has not provided near the resources required to provide meaningful assistance to all those impacted. Still, our clinical teams have come up with treatment strategies that ensure as many children as possible receive the care they need when they need them. From triage to community intervention, our staff have been working hard to reduce the length of time children have to wait for mental health services. As of May, we have fifteen young people waiting for service which is commendable, but work continues on reducing the actual wait days.

This winter, we underwent a licensing review for our group home and were given a full license once again with many complimentary comments. As well, we also had a review of the services we provide to our children in extended care. While there were a few areas to focus on, once again we received positive feedback especially for the services we provide to our higher risk young people.

The Provincial Performance Indicators continue to show a low reoccurrence once our interventions are completed; that we continue to have a higher percentage of children in family based care than the rest of the province; that our children's developmental assets are higher than that in the rest of the province and; that our children report themselves as being more satisfied than children in the rest of the province; that they have a better quality of relationship with their caregivers and that they excel at school at a greater degree than their provincial cohorts.

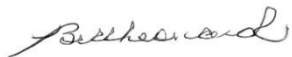
The provincial QIP has been on and off again according to the Ministry's directives, but I have instructed that we continue to monitor our compliance monthly so that we are in a good place to restart once the Ministry reinstitutes this. While we are not near the compliance rate we had pre-pandemic

when we accomplished the 80% compliance rate established by the Board, we are slowly seeing our compliance increase in many areas. I suspect that as we bring on new staff and they get up to speed we should be able to achieve the numbers expected by the Board.

The Communication committee has been working on developing a Land Acknowledgement Statement to be utilized at various meetings within and with other agencies. I have made some final edits and I attach it for your consideration, although the committee may suggest future amendments. If the Board finds it acceptable it can be read at our meetings along with the Mission, Vision and Values statements.

Finally, this year has definitely been a year of challenges, but through it all we clearly had our successes. I would like to thank all KRRCFS staff for their hard work and dedication over the past year and I would also like to thank the Board for their support throughout it all.

Respectfully,



William Leonard, BA, BSW, MSW (Clinical), RSW  
Executive Director



We acknowledge that we are meeting today on the traditional territory of Treaty #3. We wish to recognize the long history of Anishinaabe people, and show our respect and appreciation to them today. We honour with gratitude the land itself and the Anishinaabe people who have cared for it throughout the generations. We commit to continue learning on how to be better stewards of the land we inhabit and to embrace Truth and Reconciliation within the Anishinaabe Nation of Treaty #3, as with all Indigenous peoples.

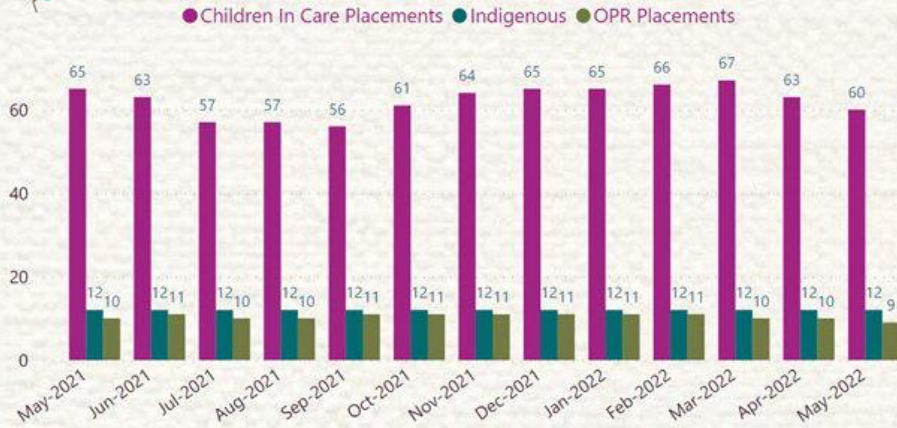


## OUR COMMITMENTS

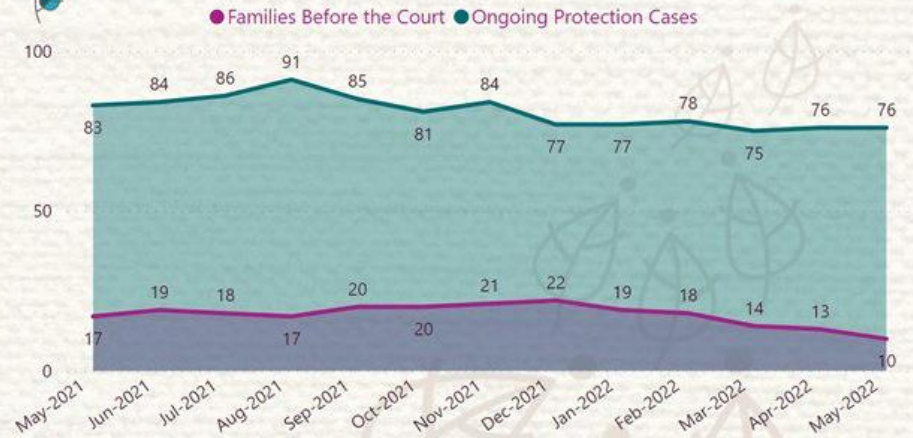
The staff, management and Board of KRRDCFS commit to the children, families and communities residing within the districts of Kenora and Rainy River that we will, over the course of this service plan, achieve the following goals.

- Reduce the number of children in the care of the Agency.
  - Reduce the number of children placed outside the Districts.
  - Reduce the number of Indigenous children in the care of the Agency.
  - Decrease the number of families that are before the court.
  - Enhance the development of children receiving services from our Agency.
  - Reduce the time that children must wait before being able to access our Child and Youth Mental Health Services in the Rainy River District.
  - Meet or exceed the provincial benchmarks for the annual Service Performance Indicators in Child Welfare service delivery.
  - Achieve a minimum 80% compliance or greater on all standards within the Ministry's Quality Improvement Plan.
-

### Reduce the Number of Children in Care, Out of District and Indigenous Children in the Agency



### Decrease the Number of Families before the Court.



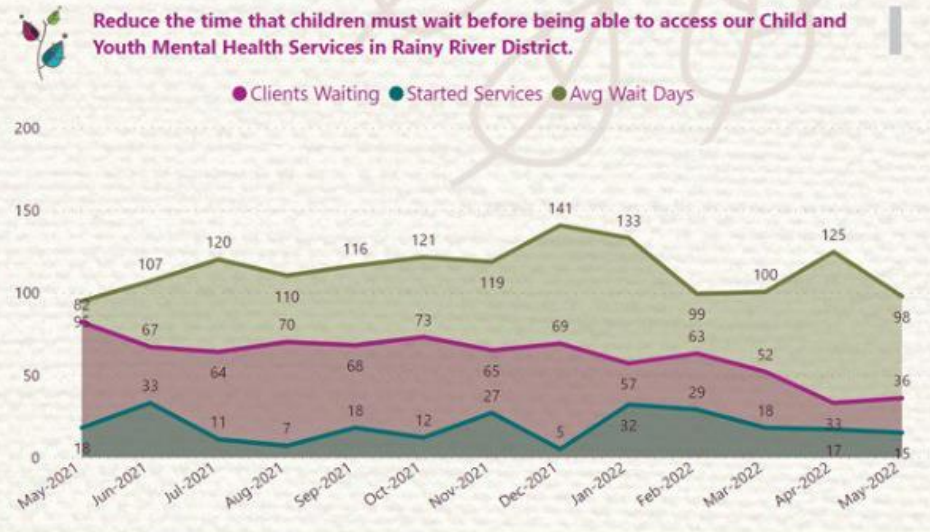
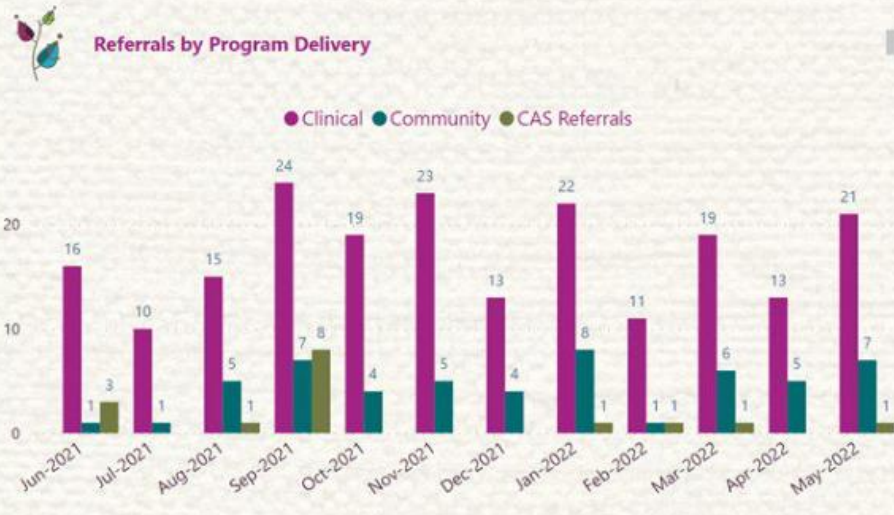
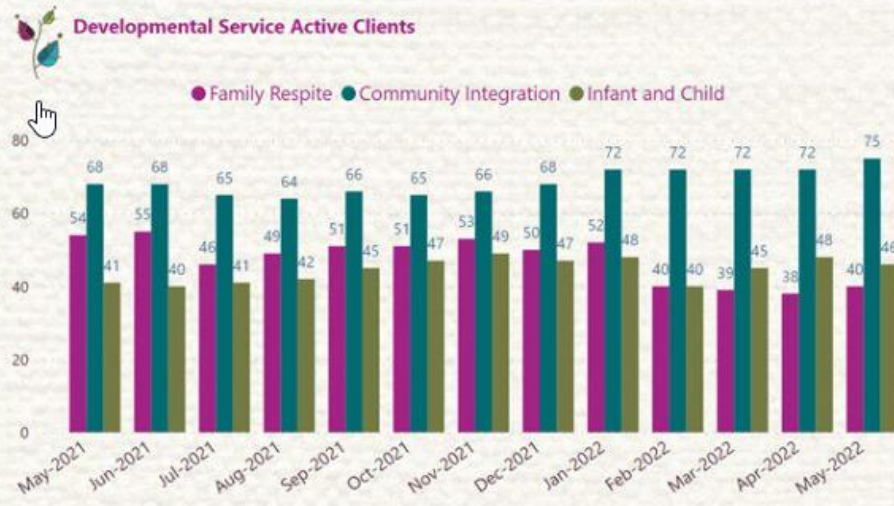
### Active Child Welfare Cases by the Agency



**Reduce the number of Children in Care, Out of District and Indigenous Children in the Agency and Decrease the Number of Families Before the Courts** data is the number of cases that are open on the last day of the month.

**Active Child Welfare Cases by Agency data** are any cases that are new, still open, or closed during the month.

Enhance the Development of Children receiving Services from our Agency.



Meet or exceed the Provincial Benchmarks for the annual Service Performance indicators in child Welfare service delivery.

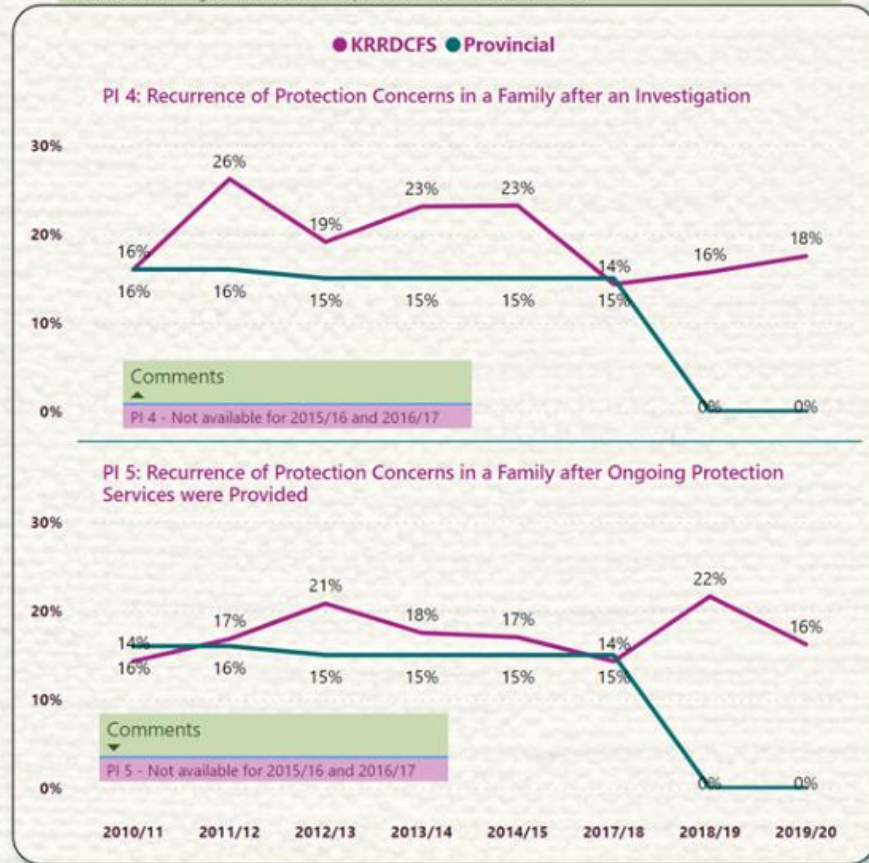


### PI 4 & PI 5 Recurrence of Protection Concerns - Percentage

#### Definition

The percentage of family cases closed at ongoing protection in a fiscal year that were re-investigated within 12 months after closing where the child protection concerns were verified.

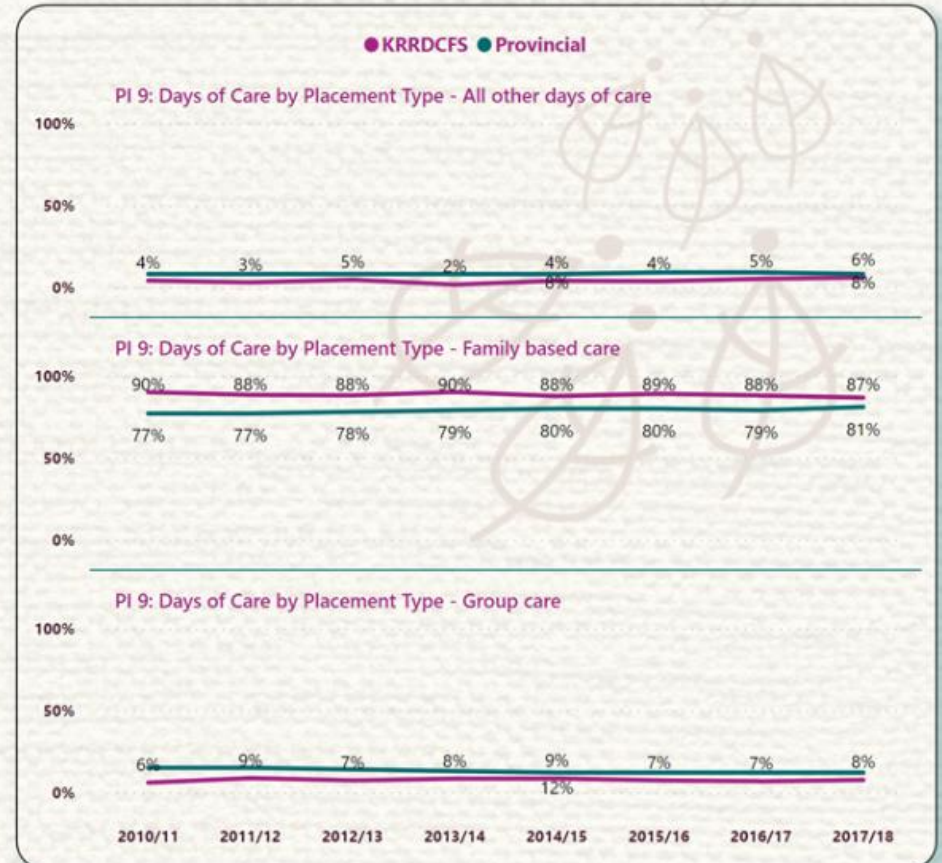
The percentage of family cases closed at investigation in a fiscal year that were re-investigated within 12 months after closing and where the child protection concerns were verified.



### PI 9 Days of Care by Placement Type - Percentage

#### Definition

For all children admitted to the care of a Children's Aid Society, the percentage of days of care provided in the fiscal year, by placement type (i.e., family-based care versus non-family-based care).

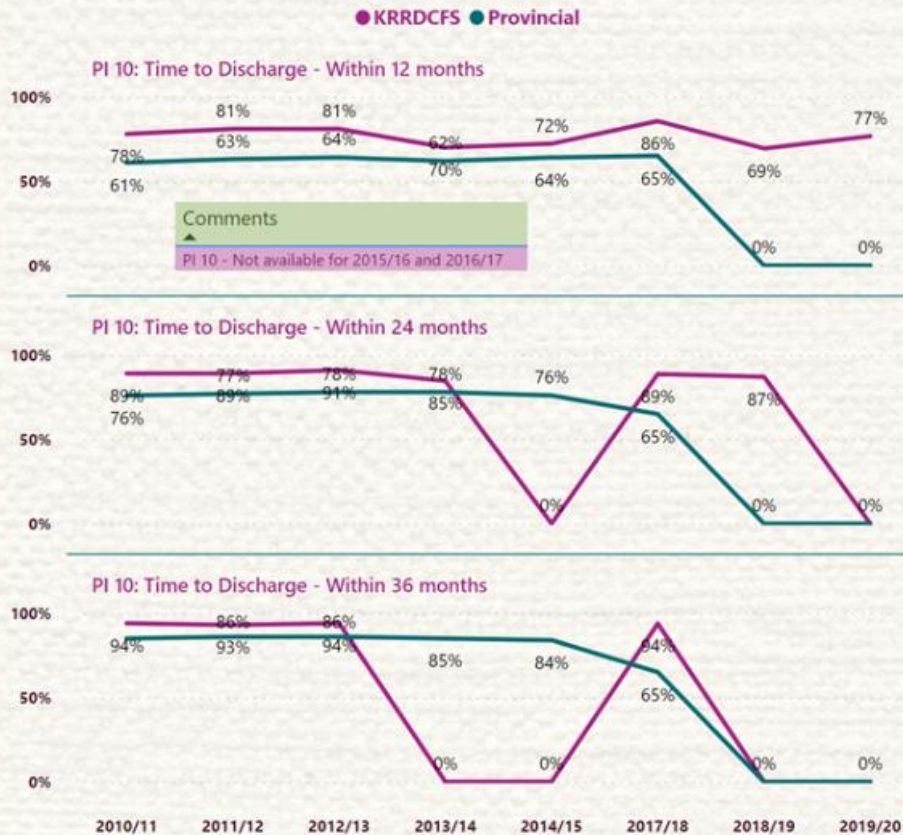




## PI 10 Time to Discharge - Percentages

### Definition

For all children admitted to the care of a Children's Aid Society during the fiscal year, the cumulative percentage discharged within a specific time-period (i.e., 12 months, 24 months and 36 months since admission).



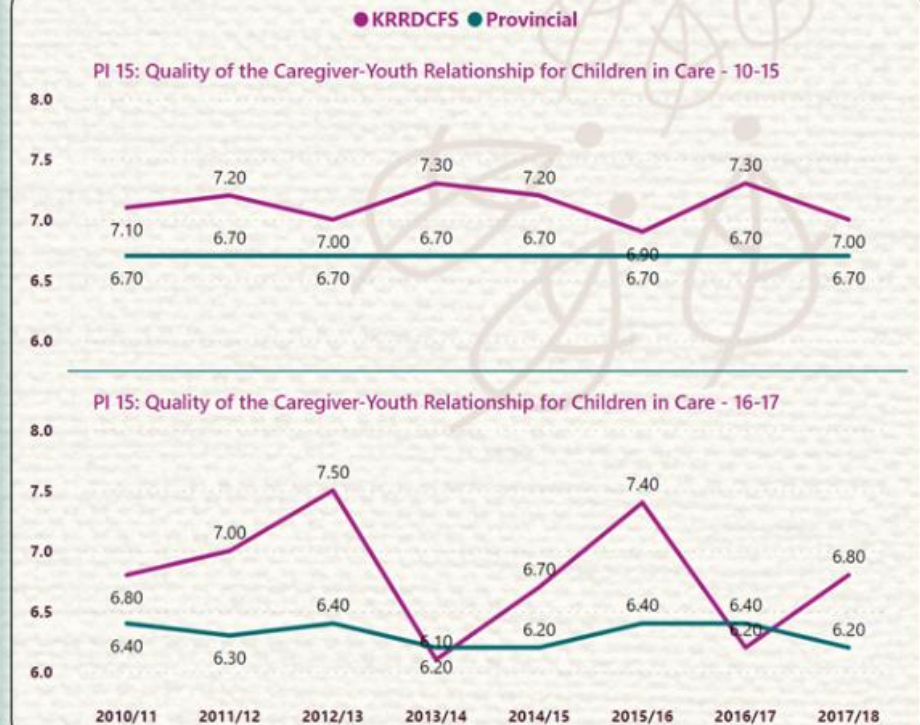
## PI 15 Quality of the Caregiver-Youth Relationship by Average

### Definition

The average score for children in care (aged 10-17) from a standard scale that measures a young person's perception of the quality of the relationship with his or her primary caregiver. This eight-point scale measures the child/youth in care's response to the following four questions:

- \* How well do you feel your caregiver understands you?
- \* How much fairness do you receive from your caregiver?
- \* How much affection do you receive from them?
- \* Overall, how would you describe your relationship with them?

Each of these four questions is rated from 0 to 2, yielding a composite score with a minimum of 0, and a maximum of 8.



### SPI 14 Total Developmental Assets



### SPI 14 Total Developmental Assets out of 40

Location	2017	2018	2019	2020
Total Number of Children Assessed	45	54	55	45
ON	31	28	33	32
KRR	34	32	33	35

### SPI 16 Performance in School in Reading Good & Excellent



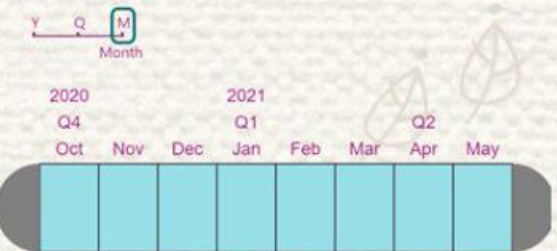
### SPI 16 Performance in School in Math Good & Excellent



Achieve a minimum 80% compliance or greater on all standards within the Ministry's quality Improvement Plan.

### Records Check

As of Date	Metric Name	Previous Month's Compliant	Current Month's Compliant	KPI Status	Sparklines
May-2022	1. Internal	81%	83%	✓ +2 %	
May-2022	2. Provincial	81%	83%	✓ +2 %	
May-2022	3. CAR	74%	50%	✗ -24 %	



### Response Time

As of Date	Metric Name	Previous Month's Compliant	Current Month's Compliant	KPI Status	Sparklines
May-2022	4. 12 Hrs	40%	13%	✗ -27 %	
May-2022	5. 7 Days	23%	24%	✓ +2 %	
	6. 2 Days				

Minimum of two months must be chosen in order to display the Previous Month's Compliant, Sparklines mini-graph, and KPI Status values to calculate correctly.

### Ongoing Assessment/Visits

As of Date	Metric Name	Previous Month's Compliant	Current Month's Compliant	KPI Status	Sparklines
May-2022	7. Safety Assessment	69%	67%	✓ -2 %	
May-2022	8. Investigation Completion	75%	65%	✗ -10 %	
May-2022	9. 30 Day Service Plan	22%	67%	✓ +45 %	
May-2022	10. 6 Month Service Plan Review	50%	60%	✓ +10 %	
May-2022	11. Ongoing Monthly Home Visit	41%	51%	✓ +10 %	
May-2022	12. 6 Week Supervision	73%	77%	✓ +4 %	



## CIC/Kinship Visits 7/30/90 Day

As of Date	Metric Name	Previous Month's Compliant	Current Month's Compliant	KPI Status	Sparklines
May-2022	13. CIC 7 Day Private Visit	100%	50%	↓ -50 %	
May-2022	14. Kin 7 Day Private Visit		100%	↑ +100 %	
May-2022	15. CIC 30 Day Private Visit		100%	↑ +100 %	
	16. KIN 30 Day Private Visit				
May-2022	17. CIC 90 Day Private Visit	93%	71%	↓ -22 %	
	18. KIN 90 Day Private Visit				
May-2022	19. CIC 30 Day Plan of Care		100%	↑ +100 %	

Y Q M  
Month

2020 Q4 Oct Nov Dec 2021 Q1 Jan Feb Mar Apr May Q2

Minimum of two months must be chosen in order to display the Previous Month's Compliant, Sparklines mini-graph, and KPI Status values to calculate correctly.

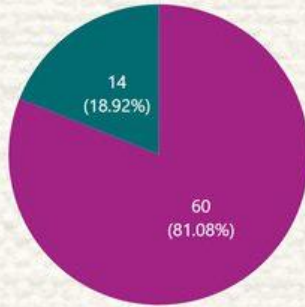
Item	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022
1. Internal	248/296	181/231	170/202	201/234	221/259	237/296	204/251	256/310
2. Provincial	248/296	181/231	170/202	201/234	218/259	237/296	204/251	256/310
3. CAR	9/9	7/18	21/22	2/8	7/8	4/14	17/23	7/14
4. 12 Hrs	1/5			1/5	2/4	1/6	2/5	1/8
5. 7 Days	4/35	6/37	2/23	4/23	10/24	13/40	7/31	7/29
6. 2 Days								
7. Safety Assessment	17/35	16/42	10/29	14/29	22/33	30/43	24/35	24/36
8. Investigation Completion	20/47	17/39	21/40	17/40	9/17	23/41	24/37	22/40
9. 30 Day Service Plan	1/2	1/5	2/6	3/5	2/2	1/4	2/9	4/6
10. 6 Month Service Plan Review	6/21	3/20	6/15	3/16	3/23	5/17	4/18	6/19
11. Ongoing Monthly Home Visit	30/87	32/84	41/92	30/83	40/81	53/87	33/81	45/90
12. 6 Week Supervision	43/67	49/67	48/73	53/72	33/42	52/70	46/63	36/48
13. CIC 7 Day Private Visit	1/2	3/14	3/8	4/7	1/6	8/9		1/4
14. Kin 7 Day Private Visit								
15. CIC 30 Day Private Visit	4/8	4/11	2/11		4/6	2/12		1/3
16. KIN 30 Day Private Visit								
17. CIC 90 Day Private Visit	20/31	19/30	28/39	29/39	25/48	26/43	25/31	22/36
18. KIN 90 Day Private Visit								
19. CIC 30 Day Plan of Care	3/8	1/11	5/11	1/2	3/6	1/12		1/3

# QIP #1 - Record Checks CPS 1 Summary

## May-2022

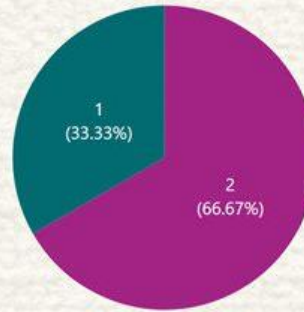
### Internal Record Check Compliance

● Compliant ● Not Compliant



### Child Abuse Record Check Compliance

● Compliant ● Not Compliant



### Provincial Record Check Compliance



#### Summary

Record Check Type	Possible Checks	Completed Records	CPS1 Compliant	CPS 1 Not Compliant	Compliant%
Internal	74	74	60	14	81%
Child Abuse Registry	3	3	2	1	67%
<b>Total</b>	<b>77</b>	<b>77</b>	<b>62</b>	<b>15</b>	<b>81%</b>

#### For Information ONLY

Count of Record Checks for Intake Cases Transferred After Due Date/Time

Record Check Type	Possible Checks
Internal	74
Child Abuse Registry	3
<b>Total</b>	<b>77</b>

#### Exclusion -Service Ended

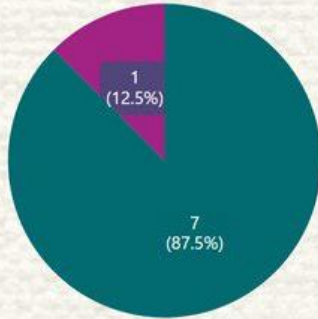
Record Check Type	Possible Checks	Completed Records	Excluded Records
Child Abuse Registry	2	0	2

# QIP #2 - Response Times CPS 3

## May - 2022

### 12 Hour Response Time

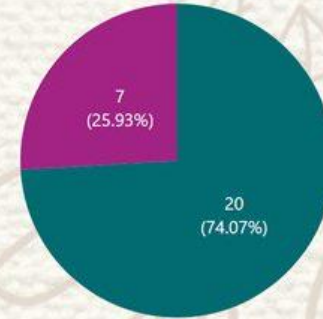
● Not Compliant ● Compliant



### 2 Day Response Time

### 7 Day Response Time

● Not Compliant ● Compliant



#### Summary

Response	Response Time Cases	Response Time Compliant	Response Time Not Compliant	Total Response Time Compliance
12 Hrs	8	1	7	12.5%
7 Days	27	7	20	25.9%
<b>Total</b>	<b>35</b>	<b>8</b>	<b>27</b>	<b>22.9%</b>

#### Exclusion -Service Ended

Response	Response Time Cases
7 Days	2

### For Information ONLY

Count of Cases with Primary Client as Alleged Victim

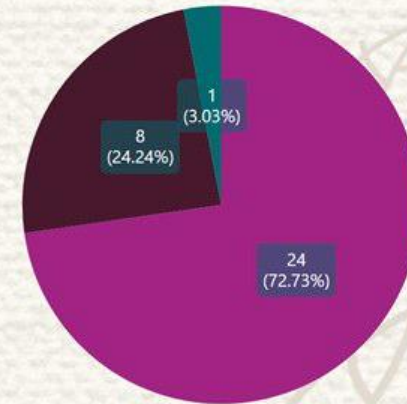
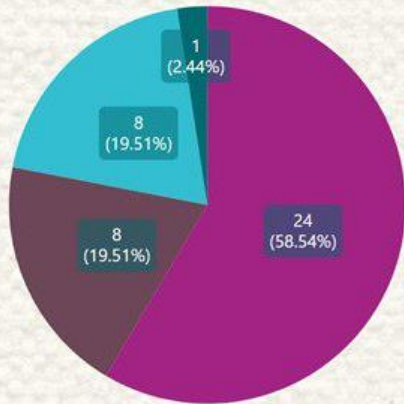
Response	Response Time Cases	Response Time Compliant	Response Time Not Compliant	Total Response Time Compliance
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# QIP #3- Safety Assessment CPS 3

May-2022

● Compliant ● Incomplete ● N/A - Deferred ● Not Compliant

● Compliant ● Incomplete ● Not Compliant



## Description

Compliant - Interview Found, Safety found <= 5 days from interview

Incomplete - Interview Not Departed and Not Found. Cannot calculate true due date for safety, so proxy of response time + 5 days has brought case onto report for analysis.

N/A - Deferred - Interview Departed, therefore not seeking safety

N/A - Not Applicable

Not Compliant - Interview Found, Safety late or not found.

## Summary

Safety Assessment Cases	Safety Assessment Compliant	Safety Assessment Not Compliant	Safety Assessment Incomplete	Safety Assessment N/A-Deferred	Total Safe Assessment Compliance
41	24	1	8	8	72.7%

Exclusion - Service Ended

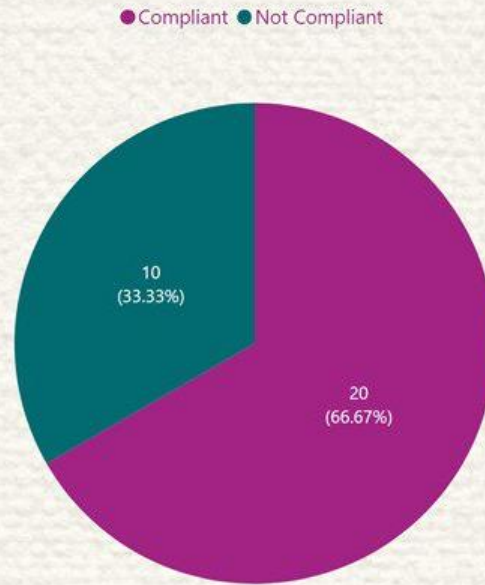
Safety Assessment Cases
3

Total Safe Assessment Compliance is calculate by the following formula\*

$\text{Safety Assessment Compliant} / (\text{Safety Assessment Cases} - \text{Safety Assessment N/A-Deferred})$

# QIP #4 - Investigation Completion CPS 5

May-2022



## Summary

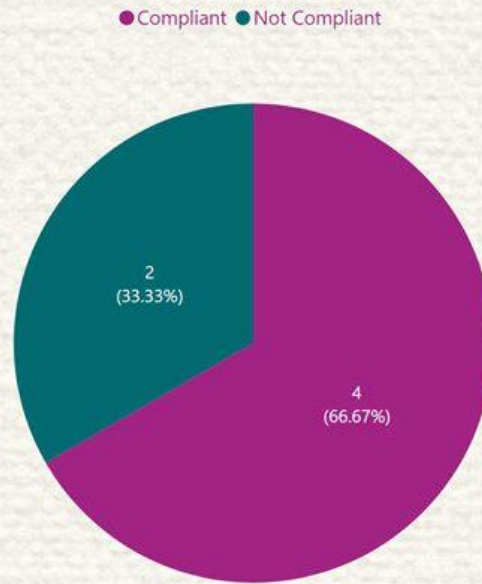
Investigation Completion Cases	Investigation Compliant	Investigation Not Compliant	Total Investigation Completion
30	20	10	66.7%

## Excluded - Service Ended

Investigation Excluded
6

# QIP #5 - Ongoing 30 Day Service Plan Completion CPS 7

May-2022



## Summary

Ongoing Cases	Ongoing Compliant	Ongoing Not Compliant	Ongoing N/A	Total Ongoing Compliance
6	4	2		66.7%

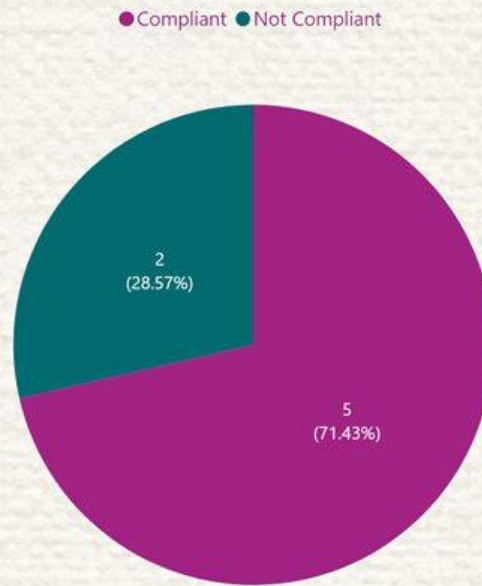
Exclusion -Service Ended

Ongoing Cases



# QIP #6 - Ongoing Six Month Review CPS 7

## May-2022



### Summary

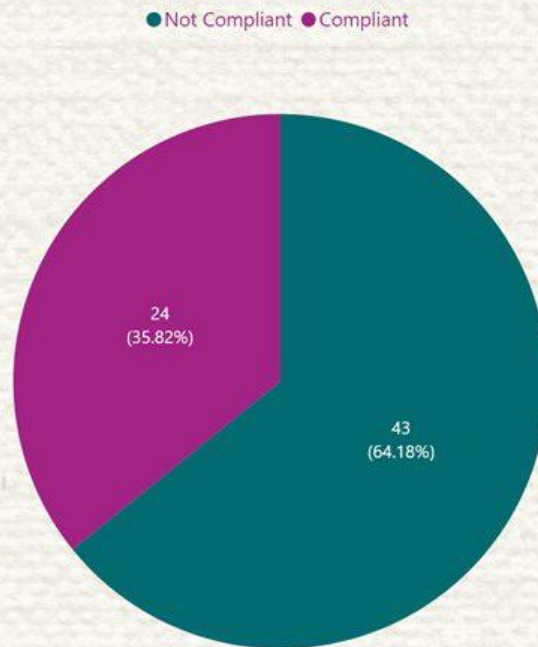
6 Mth Reviews	6 Mth Compliant	6 Mth Not Compliant	6 Mth N/A	Total 6 Mth Compliance
9	5	2		55.6%

Excluded - Service Ended

6 Mth Reviews
9

# QIP #7 - Ongoing Monthly Home Visits CPS 7

May-2022



### Summary

Monthly HV Cases	Monthly HV Compliant	Monthly HV Not Compliant	Monthly HV N/A	Total Monthly Home Visit Compliance
67	24	43		35.8%

### Excluded - Service Ended

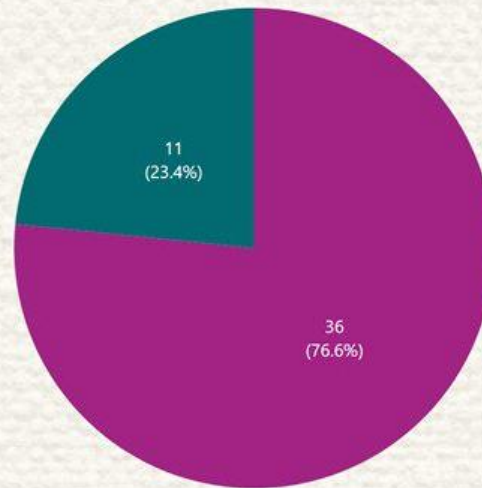
Monthly HV Cases
1



# QIP #8 - Ongoing Six Week Supervision CPS 7

May-2022

● Compliant ● Not Compliant



### Summary

6 WK Supervision	6 WK Supervision Compliant	6 WK Supervision Not Compliant	6 WK Supervision N/A	Total 6 Wk Supervision
47	36	11		76.6%

### Excluded - Service Ended

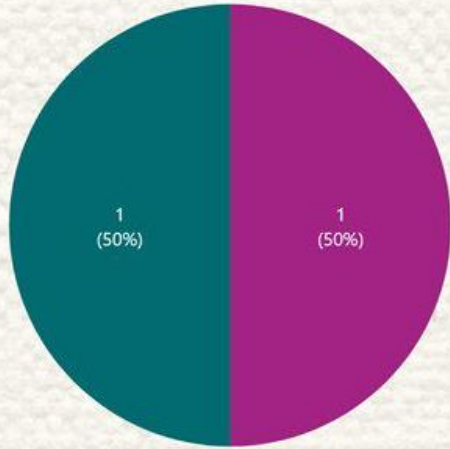
6 WK Supervision	1
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# S 11 & KS2

May - 2022

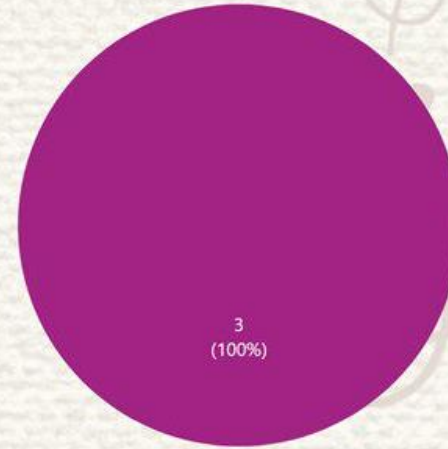
## 7 Day Private Visit

Compliant ● Not Compliant



## KS 7 Day Private Visit

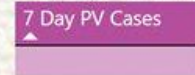
● Not Compliant



Summary

Case Type	7 Day PV Cases	7 Day PV Compliant	7 Day PV Not Compliant	7 Day PV N/A	Total 7 Day PV Compliance
Out of Care	2	1	1		50.0%
Respite Service	3		3		
<b>Total</b>	<b>5</b>	<b>1</b>	<b>4</b>		<b>20.0%</b>

Exclusion -Service Ended



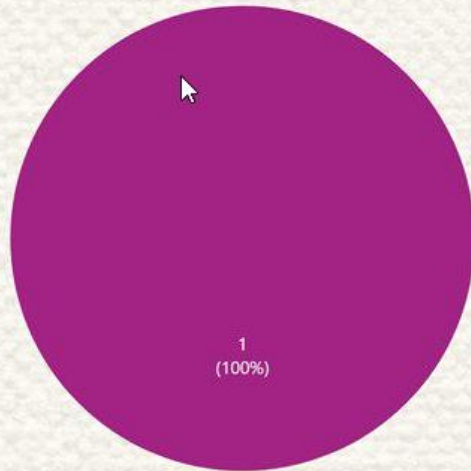
# QIP #9 - 30 Day Private Visit CPS 11 & KS2

May-2022

CIC 30 Day Private Visit

● Compliant

KS 30 Day Private Visit



Summary

Case Type	30 Day PV Cases	30 Day PV Compliant	30 Day PV Not Compliant	30 Day PV N/A	Total 30 Day PV Compliance
Child In Care	1	1			100.0%
<b>Total</b>	<b>1</b>	<b>1</b>			<b>100.0%</b>

Exclusion -Service Ended

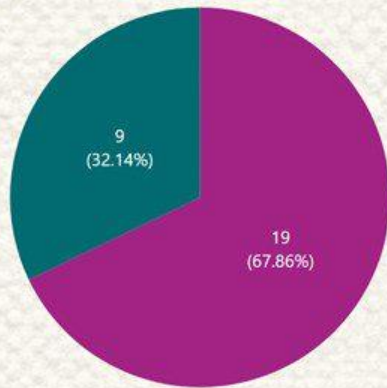
30 Day PV Cases
2

# QIP #9 - 90 Day Private Visit CPS 11 & KS2

May-2022

## CIC 90 Day Private Visit

● Compliant ● Not Compliant



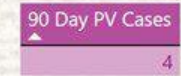
## KS 90 Day Private Visit



## Summary

Case Type	90 Day PV Cases	90 Day PV Compliant	90 Day PV Not Compliant	90 Day PV N/A	Total 90 Day PV Compliance
Child In Care	26	19	7		73.1%
Formal Customary Care	2		2		
<b>Total</b>	<b>28</b>	<b>19</b>	<b>9</b>		<b>67.9%</b>

Exclusion -Service Ended

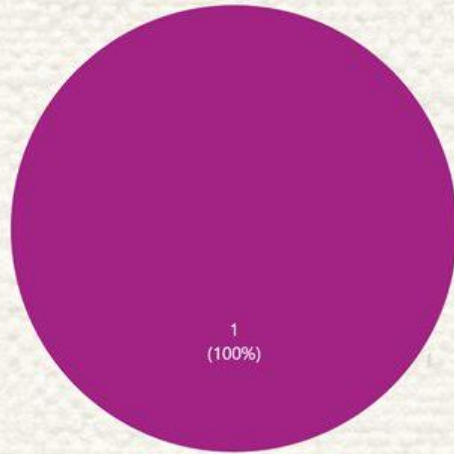


# QIP #10 - Plan of Care 30 Day CPS 11 & KS2

May-2022

● Compliant

KS Plan of Care 30 Day



↖



## Summary

Case Type	PlanOfCare Cases	PlanOfCare Compliant	PlanOfCare Not Compliant	PlanOfCare N/A	Total PlanOfCare Compliance
Child In Care	1	1			100.0%
<b>Total</b>	<b>1</b>	<b>1</b>			<b>100.0%</b>

Exclusion -Service Ended

PlanOfCare Cases
2

Q/P	October 2021	December 2021	February 2022	March 2022	April 2022	
<b>Records Check</b>						
1. Internal	84%	83%	85%	80%	81%	=====
	248/294	170/204	218/256	237/297	204/251	
2. Provincial	84%	83%	85%	80%	81%	=====
	248/294	170/204	218/256	237/297	204/251	
3. CAR	100%	96%	85%	29%	74%	↑
	9/9	21/22	7/8	4/14	17/23	
<b>Response Time</b>						
1. 12 hr	20%	0%	50%	17%	20%	=====
	1/5	0/4	2/4	1/6	1/5	
2. 2 day	0%	No records	No records	No records	No records	
	0/1					
3. 7 day	6%	11%	33%	32%	24%	↓
	2/33	2/19	8/24	12/38	7/29	
Safety Assessment	40%	45%	52%	67%	75%	↑
	14/35	10/22	17/34	26/40	24/32	
Investigation Completion	57%	70%	69%	68%	75%	↑
	20/35	21/30	9/13	23/34	24/32	
30 Day Service Plan	50%	33%	100%	25%	22%	↓
	1/2	2/6	2/2	1/4	2/9	
6 Month Service Plan Review	40%	43%	23%	50%	50%	=====
	6/15	6/14	3/13	5/10	4/8	
Ongoing Monthly Home Visit	29%	35%	46%	51%	40%	↓
	23/79	28/80	36/79	42/83	32/81	
6 Week Supervision	65%	66%	79%	77%	73%	↓
	43/66	49/74	33/42	52/68	46/63	
<b>CIC/Kinship Visits 7/30/90 Day</b>						
1. CIC 7 day	50%	75%	67%	100%	No records	
	1/2	3/4	2/3	9/9		
2. Kin 7 day	100%	No records	No records	No records	No records	
	1/1					
3. CIC 30 day	75%	29%	100%	75%	0%	↓
	6/8	2/7	4/4	3/4	0/3	
4. Kin 30 day	No records	No records	0%	No records	No records	
			0/1			
5. CIC 90 day	69%	81%	84%	100%	93%	=====
	20/29	30/37	31/37	32/32	25/27	
6. Kin 90 day	0%	0%	No records	0%	0%	=====
	0/1	0/2		0/2	0/1	
CIC 30 Day Plan of Care	38%	71%	75%	25%	0%	↓
	3/8	5/7	3/4	1/4	0/3	

	2011 -12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22
<b>Formal Complaints</b>	10	5	7	5	8	5	6	0	1*	1*	1*
<b>CFSRB</b>	9	1	5	5	5	4	5	1	3	0	0
<b>CFSRB – Eligible</b>	5	1	4	5	4	4	5	1	0	0	0
<b>Formal – ICRP Held</b>	0	3	0	0	0	0	0	0	0	0	0
<b>Formal - Ineligible</b>	1	1	1	0	3	1	1	0	1*	1*	1*
<b>Formal – Eligible</b>			1	0	0	0	0	0	0	0	0

\*Redirected to informal

<b>HRT0</b>	0	0	1	0	0
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Friday, June 24, 2022

Bill Leonard  
Executive Director  
Kenora-Rainy River Districts Child and Family Services  
820 Lakeview Drive  
Kenora, ON P9N 3P7

Dear Mr. Leonard,

The Ontario Association of Children's Aid Societies (OACAS) extends warm greetings to you, your Board of Directors, and your staff as you convene your 2022 Annual General Meeting.

As we transition through the pandemic, we are inspired to see how Kenora-Rainy River Districts Child and Family Services has provided continued services to your local community during the past year. OACAS recognizes the leadership, courage, and perseverance of your staff and board amidst these unprecedented and challenging times.

Entering into the final year of our five-year strategic plan to "reimagine" child welfare and continue the process of the child welfare redesign, we recognize more than ever the need for strong partnerships and collaborative efforts across agencies and across sectors to achieve our goals. OACAS honours, recognizes, and appreciates the diverse achievements of your staff and board members at Kenora-Rainy River Districts Child and Family Services on many provincial committees and projects. OACAS is proud to support your agency as you serve the children, youth, and families in your community.

Your membership with OACAS continues to be highly valued. Our work is not possible without our members ongoing participation and contributions. In turn, we strive to provide all members with benefits that support their day-to-day operations, including in the areas of government relations; communication and advocacy; diversity, equity, and inclusion and reconciliation work; service and operational excellence; education and training; and the shared services program.

OACAS looks forward to continuing to work alongside in the coming year and wish you all the best for 2022-2023.

Sincerely,

A handwritten signature in purple ink, appearing to read 'Ela Smith'.

Ela Smith  
Board Chair

A handwritten signature in black ink, appearing to read 'Nicole Bonnie'.

Nicole Bonnie  
Chief Executive Officer



# KRRCFS 2021/2022 STATS

## Children's Services 2021/2022

	KRRCFS Children	OSW's	Total 2020/2021	Total 2021/2022
Children in Care (April 1, 2021)	100	80	188	180
Days Care Provided (2021-22)	35,287	19,017	59047	54,304
Children in Care (March 31, 2022)	107	46	180	153
New Admissions (2021-22)	49	25	100	74
Discharges from Care (2021-22)	42	11	111	53
Days Care Provided (2021-22)	34,685	14,180	54304	48,865

## Protection Services 2021/2022

	2020/2021	2021/2022
Intakes Open Beginning of Year	45	68
Intake Open During Year	317	323
Intakes Closed	294	273
Transferred to Ongoing Protection	45	50
Ongoing Opened Beginning of the Year	78	78
Ongoing Opened During the Year	48	69
Ongoing Protection Closing	48	77
Ongoing Protection as of End of Year	78	70

## FOSTER CARE/ RESOURCES

	2020/2021	2021/2022
Approved Foster/Kin Homes (01 April 2021)	111	103
New Approved Homes During the Year	8	41
Foster/Kin Homes Closed During the Year	15	35
Foster/Kin Homes Approved During the Year	12	24

## FINANCIAL NOTES

### Record of Employees Paid \$100,000 or more in 2021

*Prepared in accordance with the Public Sector Salary Disclosure Act, 1996.*

William Leonard, Executive Director  
Earnings: \$170,948.1; Benefits \$2,940.47

Vince Kastrukoff, Director of Services  
Earnings: \$128,560.17; Benefits: \$2,418.51

Cheryl Reddick: Supervisor of Children's Services/Adoption  
Earnings: \$109,413.64; Benefits: \$1,843.85

Ramona Sawatzky: Supervisor of Intake - Protection  
Earnings: \$114,484.02; Benefits: \$1,843.85

Sherri Rogers: Supervisor Children's Services  
Earnings: \$123,216.47; Benefits: \$1,843.85

Betty-Anne Johnson: Strategic and Quality Assurance Supervisor  
Earnings: \$111,028.99; Benefits: \$1,843.85

Susan Rooke: Supervisor of Children's Services  
Earnings: \$122,466.85; Benefits: \$1,843.85

Rhonda Konrad: Supervisor of District Resources  
Earnings: \$103,194.93; Benefits: \$1,843.85

Janice Gagne: Director of Clinical and Community Services  
Earnings: \$117,004.59; Benefits: \$2,096.45

Shannon McFayden: Supervisor of Family/Protection Services  
Earnings: \$111,944.91; Benefits: \$1,843.85

Jason Siwak: Director of Finance and Administration  
Earnings: \$109,546.29; Benefits: \$2,030.13

Joanne Clouston: Supervisor – Legal Counsel  
Earnings: \$102,961.85; Benefits: \$1,843.85

**Building Reserve Fund Balance** \$26,734  
**Trust Funds Balance** \$79,799

**BOARD OF  
DIRECTORS**

**President** Syrena Lalonde  
**Vice President** Ahnika Bruetsch  
**Secretary/Treasurer** Kathy McConnachie

**Directors:**  
Josie Groen  
Wendy Marmus  
Diane Clifford  
Ahnika Bruetsch  
Tom Doherty  
Caren Fagerdahl



## Statement of Operations Operating Fund for the Year Ending 31 March 2022

### REVENUE

Province: MCYS and MCSS	\$14,751,114
MOH	\$ 1,061,036
Interest and other income	<u>\$ 887,422</u>
Total Revenue	<u>\$16,699,572</u>

### COST OF ALL SERVICES

Salaries	\$ 7,885,523
Benefits	\$ 2,354,433
Travel	\$ 371,532
Training	\$ 84,867
Building Occupancy	\$ 671,708
Professional Services – Non-Client	\$ 455,616
Program Expense	\$ 66,429
Boarding	\$ 5,891,970
Professional Services – Client	\$ 108,998
External Legal Fees	\$ 42,165
Adoption	\$ 340,495
Clients Personal Needs	\$ 583,840
Health and Related	\$ 97,398
Financial Assistance	\$ 40,497
Promotion and Publicity	\$ 1,003
Office	\$ 188,675
Miscellaneous	\$ 223,258
Technology	\$ 354,483
OCBe	<u>\$ 55,590</u>
Total Cost of Services	\$19,818,480

Expenditure Recoveries	<u>\$ 3,115,776</u>
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Net Expenditures	<u>\$16,702,704</u>
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Net Expenditure	<u>\$ (3,132)</u>
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### *Kenora-Rainy River Districts Child and Family Services*

Our **VISION:** Children and families reaching their full potential.

Our **MISSION:** We are dedicated to ensuring the safety and well-being of every child

Our **VALUES:** Positive attitude, Relationships, Integrity, Diversity, and Excellence

